

# ALL INDIA BHARAT SANCHAR NIGAM LTD. EXECUTIVES' ASSOCIATION

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No.: AIBSNLEA/RAJ/2012-14/24

Dated at Jaipur:- 28-04-2012

To,

**Shri P.K.Agarwal**

Chief General Manager

Rajasthan Telecom Circle,

JAIPUR-302010

Sub: O&M of USOF sites as IP may be handed over to SSA which shall result in significant improvement.

Respected Sir,

BSNL EW is entrusted with the role of Infrastructure Provider i.e. IP at 409 USOF sites in Rajasthan Circle. These USOF sites are remotely located and scattered far-flung in the entire length and breadth of Rajasthan state which is the largest state in terms of geographical area, some of the sites distance 200-250 KM from the HQ of SDE(E)/ JTO(E). A no. of constraints are being felt by EW which in turn is affecting performance of USOF sites in Rajasthan and earning a bad name to the company and loss of revenue also.

Sir, I would like to draw your kind attention towards these constraints and discuss the case of handing over of these sites to SSA.

1. There is acute shortage of man-power in EW and **only 20-25% of man power** is available compared to justified and required man-power.
2. EW is primarily meant for original works and operation & maintenance of EMS of all major buildings and second line maintenance of **EMS up to the smallest installation of BSNL** is being looked after by EW.
3. Sub Divisional Engineers & JTOs of EW are working as primary units and establishment of sub divisions are functioning **without any proper office establishment**. Some of the sub divisions are working single handedly either by SDE(E) or JTO(E). **Not a single sub division office is provided with office assistant** (where as established pattern for a Sub Division office to work smoothly in EW was consisting of SDE-1, JTO-3, clerk-1, Gr. D-1). To ease the pressure on existing work force it is necessary that recruitment process in requisite no. of executives in feeder grade is done.

4. Sub Divisional Engineers of EW are delegated with certain financial power and have to prepare tender documents/ NIT and award of work within their delegated powers, **non availability of proper office infrastructure** keeps them involve considerably in performing these activities. Further, these powers are not enhanced for almost 15 years and practical problems are being faced in getting the emergent work done at field level which complexes the petty issues .
5. **No vehicles are available at Sub Divisional level** thus constraining field officer in their visits to sites and as USOF sites are primarily situated in areas where even no public transport is available, thus contributing to lack of proper watch over these sites. The effective control to minimize diesel pilferage is also lacking due to this aspect. In view of constrains mentioned, the present establishment of EW Sub Division is not suitable/ sufficient to handle USOF sites effectively.
6. Involvement of EW officers in USOF sites, who are technical expert in the field of EMS have deviated them from engineering practice in their field of expertise. As our **installations have grown old** & many of our EMS installation are life expired and over burdened specially AC package units, DG sets, Fire fighting system etc. and **making our installations fire prone**, role of EW officers is much needed in our mainstream and core activities rather than **wasting their expertise on USOF sites** which primarily require less significant work of diesel filling & watch over care takers.
7. Expenditure on Electricity & fuel **contributes almost 30% of our operational expenses** and in the time of fierce competition when increasing of revenue has become very difficult, only way to being profitable is to reduce operational expenditure and there is ample **scope of reduction in Electricity and fuel expenses** for this, expertise of EW officers is much needed to be applied in full force. It shall not be out of place to mention **that during last three years our expenditures on electricity** have gone **almost double** and to avert this situation **EW officers should only concentrate on core activities of EW** like O&M of EMS at optimized level, Energy Saving by implementation of energy conservation measure by LCM and NCM and identifying life expired and energy guzzling EMS equipments, scrapping them and replacing with energy efficient equipments. **Energy audit and energy management** is also one of area where **immense potential of reduction in operational expenses** is available by increasing operational efficiency. **A no. of EW officers are Certified Energy Auditors & Energy Managers by BEE** ( Bureau of Energy Efficiency, Ministry of Power, Govt of India) and BSNL should make their full use by involving their expertise in energy management practices, which shall surely result in fruitful outcome to BSNL.
8. BSNL being IP & USP at same USOF sites is facing **hard ship in coordination of role of IP & USP** by involving two different nodal officers at same site. SSA side nodal officer is involved with O&M of battery, power plant, Media & BTS, where as that of from EW is looking after passive infra i.e. DG & EB supply. **Main time consuming activities are diesel filling, control over diesel pilferages**, monitoring of power up time etc. **which requires no technical expertise**. Only **major repairs of DG sets** need technical expertise which **can be done by EW as second line maintenance**. At most of the USOF sites diesel is procured from SDE/JTO H.Q. which are located far from the USOF sites and **transportation involves considerable time & efforts** and in **case of emergent** requirements, **sites remain down** due to time required for transportation of diesel.

In view of above, I would like to request that O&M of USOF sites as **IP also may be handed over to SSA which shall result in significant improvement**, some of which can be listed below.

1. **Better coordination on part of USP & IP**, being the same officer working as nodal officer. This will **avoid any confusion / cross communication at different levels** which is a major cause of delay in attending the site.
2. As **SSA have well equipped network** up to the **SDCA level** which shall contribute in **improved efficiency & better up-time** resulting in **increased revenue and good name to company** with **delighted customers**.
3. **Fewer breakdowns** and more watch over sites, as **similar sites are already being maintained by SSA** are **situated in proximity to USOF sites**.
4. EW officers shall be available to perform their core activities and shall be able to **contribute more fruitfully towards the need of company** by improving EMS installation and decrease operational expenditure by employing Energy Audit & Management practices. This shall also lead to **making our network more stable and less prone to failure due to EMS & shall also avert fire hazards**.

With kind regards,



(M.K. Morodia)  
Circle Secretary

Copy to:-

Shri Prahlad Rai, Genl.Secy.AIBSNLEA, New Delhi for Taking up the case at CHQ level.