

ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

25, Mahaveer Colony Extn. Near Bhagawati Nagar-II Kartarpura, Jaipur-302006.

RAJASTHAN CIRCLE, JAIPUR

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Dated at Jaipur: - 09-03-2013

To,

Shri Prahlad Rai

Genl. Secy. AIBSNLEA CHO. New Delhi

Sub: BSNL management is harming the interest of BSNL by withholding of the

CUG services.

Respected Sir,

Rajasthan Telecom circle has floated a message "Service no. CUG is to be migrated on 11-03-13 to HLR based where short code dialing will not be available, however calls dialed within the group will not be charged."

It is reliably learnt that BSNL is withholding the CUG services on the name of out dated Server while CUG services are smoothly running on all CUG Groups and very much attractive & popular among the Corporate Subscribers.

Presently only BSNL is providing short code dialling in CUG, while other operators are not providing this feature. If this facility is withdrawn in the name of upgradation of Server, BSNL is going to lose around 50000 subs and an amount of Rs. 3.5 Crores per month in Rajasthan only. We are having nearly 500 CUG Groups in Rajasthan and most of them are appreciating this facility (short code dialing). The CUG subs are threatening to port out if this facility is withdrawn. It seems to be a gimmick of management to harm the interest of BSNL.

Please take necessary action at the earliest. So that BSNL can be saved against heavy financial loss.

With kind regards,

Yours sincerely

(M.K.Morodia) Circle Secretary